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## Sandgreen Summer Newsletter – May 2019

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### Welcome back everyone!

We hope winter was kind to you and you're glad to be back at Sandgreen. Hopefully you all had a great Easter and managed to enjoy the lovely sunshine we had. We would like to take this opportunity to give you a little update and a few reminders for the coming months.

We would also like to extend a really warm Sandgreen welcome to all of our new customers who have joined us over the winter. 2018/19 saw a record number of "new to sandgreen" customers and you will notice lots of new faces.

#### **Beach Clean – Sunday 26<sup>th</sup> May 2019**

We would love you all to joins us for our Beach Clean on **Sunday 26<sup>th</sup> May**. Please let us know if you will be coming along to help us judge numbers.



On Sunday 26th May we are inviting all our customers and visitors to come down to help keep our beach beautiful by taking part in a beach clean. Eco Warriors will be on hand to help and advise on the importance of keeping beaches clean and the effects of plastic pollution. There will also be different activities for the children to be involved in such as some beach art, bird watching, having a hunt in the rock pools and looking at the different shells on the beach.

We plan on meeting at reception at 10.30am where we can give out bags, gloves and grippers and go over some health and safety . Please make sure you bring waterproofs and warm clothing!!

To help us judge numbers, could you please register your interest at reception.

We look forward to seeing you all there.

The Beach Clean will be followed by some refreshments served up at the Showground.



### **Breach of Park Rules**

It's such a shame we need to address rules breaks in the first newsletter of the season, but we have had so many complaints since the start of the season that do need to be addressed.

We have had some horrible reports of bags of dog dirt being left around caravans and the park. There is really no excuse for this, dog bins are provided throughout the park – please use them.

We are also getting reports of dogs being off the lead around the park. Please remember, dogs must be on leads whilst on the park at all times, this includes around your caravan and pitch. They can be off the lead on the beach only between 9pm and 8am if they are well behaved, controlled dogs.

Speeding – we are still seeing and hearing of people speeding through the park. Although we try our very best to stop this with signage, speed bumps and speaking to people speeding when we see it, it is still happening. PLEASE EVERYONE SLOW DOWN!



If you see someone breaking any of the park rules, please make the office aware as soon as possible giving as much detail as you can. If we don't know it is happening and who is doing it, we cannot deal with it.

Please remember that the park rules have always been in place and form part of your Licence Agreement. We would ask that you all refresh yourselves with the rules to avoid any doubt and that you make any visitors to your holiday home aware of these as well. Copies of the park rules can be downloaded from our website or alternatively, a copy can be picked up from Reception.



### **Hire Fleet**

Just a quick reminder that we offer friends and family of our customers a 5% discount if they book into our Hire Fleet so why not share this special region with your nearest and dearest and get them booked in!

### **Caravan Numbers**

We have recently carried out a check around the park to make sure all holiday homes are numbered clearly. We have ordered up more number stickers and will be putting these onto each holiday home that is not numbered.

### **Sandgreen Team**

Sadly, for us, Mark has decided to pursue his passion for outdoor activities and is changing career. Many of you will have dealt with Mark over the years as he has been an integral part of our team since 2011. Mark will be leaving us this June and I am sure you will join us in wishing him all the very best with his new career.

## Dates for the Diary

There are so many great events happening over the next few months in our region so thought we would gather together a few dates for you, we highly recommend you try out some of the following:

Date	Event	Further Information
25 <sup>th</sup> – 27 <sup>th</sup> May	The Spring Fling	Art & Craft open studio event across the region <a href="http://www.spring-fling.co.uk">www.spring-fling.co.uk</a>
Throughout May & June	Giant Lego Brick Animal Trail	14 individually designed LEGO characters dotted about the reserve at WWT Calaverock for children and adults alike to spot <a href="http://www.wwt.org.uk/wetland-centres/caerlaverock/whats-on/">www.wwt.org.uk/wetland-centres/caerlaverock/whats-on/</a>
15 <sup>th</sup> & 16 <sup>th</sup> June	Tough Mudder	A range of obstacle courses and mud runs <a href="http://www.toughmudder.co.uk/events/2019-scotland-classic">www.toughmudder.co.uk/events/2019-scotland-classic</a>
21 <sup>st</sup> – 23 <sup>rd</sup> June	Gatehouse of Fleet Midsummer Music Festival	A range of headlining acts, pub sessions, café concerts, youth showcase and coffee morning plus lots more <a href="http://www.musicgatehouse.com">www.musicgatehouse.com</a>
21 <sup>st</sup> – 23 <sup>rd</sup> June	Threave Gardening Show	A three day event for anyone who loves all things gardening. A host of demonstrations, talks and exhibits.
23 <sup>rd</sup> June	Galloway Children's Festival	A fun packed day planned by some of the country's top class children's entertainers. Live music, storytelling, puppet shows, magic show and much much more. <a href="http://www.kirkcudbright.town/event/2019-galloway-childrens-festival/">www.kirkcudbright.town/event/2019-galloway-childrens-festival/</a>
7 <sup>th</sup> July	Castle Douglas Soap Box Derby	A community run day where homemade vehicles of all shapes and sizes will race through the streets of Castle Douglas <a href="https://www.facebook.com/events/542391226210959/?active_tab=discussion">www.facebook.com/events/542391226210959/?active_tab=discussion</a>
28 <sup>th</sup> July – 4 <sup>th</sup> August	Gatehouse Gala Week	A range of community events and activities throughout the week including a torch light procession & parade <a href="http://www.gatehousegala.co.uk">www.gatehousegala.co.uk</a>
1 <sup>st</sup> August	Stewartry Show	An agricultural show and great day out for all the family including livestock shows, food and drink stalls and variety of entertainment for all. <a href="https://www.facebook.com/events/547046962460638/">www.facebook.com/events/547046962460638/</a>
7 <sup>th</sup> August	Wigtown Show	An agricultural show and great day out for all the family including livestock shows, food and drink stalls and variety of entertainment for all. <a href="http://www.wigtownshow.org.uk">www.wigtownshow.org.uk</a>
17 <sup>th</sup> & 18 <sup>th</sup> August	Country Fair at Drumlanrig Castle	An annual two-day event, the Fair brings together food and drink, country sports, entertainment, children's activities and much, much more. <a href="http://www.gallowaycountryfair.co.uk">www.gallowaycountryfair.co.uk</a>
24 <sup>th</sup> August	Kirkcudbright Tattoo & Firework Display	A stunning explosion of creative performances culminating in a lone piper serenading the gathered crowd before the sky bursts into a shimmering firework display <a href="http://www.kirkcudbright.town/kirkcudbright-summer-festivities/kirkcudbright-tattoo/">www.kirkcudbright.town/kirkcudbright-summer-festivities/kirkcudbright-tattoo/</a>



### **Boats**

A gentle reminder to all that boats must be registered, Registration Forms are available from the office. We require a completed Boat Registration Form, copy of your current boat insurance and payment of the registration fee before a copy of the beach gate key and boat sticker can be given out.

There should be no boats on Sandgreen that are unregistered so please ensure you do this as soon as possible. We do carry out regular park inspections and will be doing another boat audit in June. If we find any boats that are unregistered on pitches, we will automatically invoice you.

REMINDER – Please keep to the correct lanes with your boats.

### **Barnsoul Development**

This past winter we have redeveloped our little park Barnsoul, nr Shawhead, creating a new “pod village” and setting out brand new pitches overlooking our pond for static holiday homes. If you are passing, call in and check it out.

### **Rates & Environmental Charges**

The Rates & Environmental invoices will be due out in September as usual. We would like to remind all customers that the rates are calculated by dividing the annual Rates bill received from Dumfries & Galloway Council equally amongst the number of holiday homes on the park.

The environmental charges are calculated by totalling up the annual costs incurred for the supply, administration and maintenance of water, sewage collection and refuse collection on the park for the previous calendar year.

Therefore, it’s in your best interest to be as economical as you can when using water and disposing of refuse as this will have an impact on the overall bills received.

### **Office Extension**

We are delighted to advise that our plans for the office expansion have been passed by the local authority and works should be commencing on this over the winter 2019/2020. The plans include installing a customer only launderette and public toilet facility as well as some internal changes to the existing building.



### **Hull Caravan Show**

Elspeth will be heading to the Hull Caravan Show again this year. If you are thinking of upgrading your holiday home, this is the show you need to be at as every UK manufacturer launches their new models for the following year. The Caravan Extravaganza Weekend event is being held at the Lawns, on 7<sup>th</sup> and 8<sup>th</sup> September 2019 at Cottingham, in Hull, East Yorkshire. If you would like any more information on this show, please get in touch.



### **Pothole Petition**

We have received a petition through from a local MP for the potholes on the A75 & A77 which will be left at reception. I think we can all agree the potholes on the roads at the moment are awful and would urge as many people as possible pop into the office to sign this petition.

### **New Member to Join the Sandgreen Team**

Some of you may have already met our new team member but for those of you who haven't, please meet our office pup - Dudley



He has settled in very well to life at Sandgreen and looks forward to meeting you all when out and about on the park.



## **Sandgreen Owners Upgrade Offer**

- 1/ Is your van a 2011 model or newer?**
- 2/ do you like a great deal?**
- 3/ would you mind moving pitches?**

If you can answer yes to any of these questions – read on:-

We are offering our existing customers an amazing deal, if your van is a 2011 model or newer you can upgrade to any of our existing stock and we will offer you **top book retail** prices on your own caravan as part exchange and give you **½ price pitch fees in 2020**.

**AND** – if you are happy to move pitch we will also give you **£500 Cash Back**.

For further information on this offer, please call in and ask to speak to Elspeth. Check out our website for updated stock and pricing information and, of course, like our Facebook page to keep updated with any special offers.

Remember – if you recommend us to your friends and family and they choose to buy a holiday home from our stock, you can earn a credit to your account – No catches, just CASH!!

- ❖ £100 credit for any pre-owned caravan purchased from our stock
- ❖ £250 credit for any new caravan purchased from our stock
- ❖ £350 credit for any lodge purchased from our stock

We hope you all have an amazing summer at Sandgreen.  
Fingers crossed we have a scorcher like last year!!



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