



## **Sandgreen Hire Fleet FAQ's 2024**

**We have prepared the following answers to frequently asked questions to ensure you get the very best from your holiday. If there is something that we have not covered, please do not hesitate to get in touch.**

### **What is included in the cost of my holiday?**

Our Luxury Holiday Caravans come fully equipped with Freeview TV; free WiFi; storage shed; deck with outdoor furniture; gas BBQ; linen including bedding, kitchen towel and oven gloves; central heating; fully equipped kitchen; and gas and electricity included.

Our Luxury Holiday Lodge includes Freeview TV; Free WiFi; storage shed; extended glass fronted deck with Rattan furniture, sun loungers, Cadac gas BBQ; parking for 2 vehicles; gas and electricity included; and linen including all bedding, towels, and oven gloves.

### **Do you have washing and drying facilities?**

Yes, we have an onsite laundrette with commercial washers and dryers. Advice and tokens can be purchased from Reception. Please don't forget to bring detergent.

### **What time is check in/check out?**

Check-in is from 3pm and check out is before 10am.

### **Do you have an onsite club/pub/restaurant?**

No, one of the beauties of Sandgreen is the calm and tranquil atmosphere. There are many excellent restaurants and cafes within a 10 mile radius of the Park.

### **Does my holiday home have a TV?**

Yes, all our hire units have a TV with a freesat box.

### **Does my holiday home have a fridge and freezer?**

Yes, all holiday homes have a fridge and freezer.

### **Can I have a BBQ?**

Yes, all holiday homes have a gas BBQ.

### **Can I bring my dog?**

Yes, up to 2 well behaved dogs are welcome per holiday home, these are charged at £30 each. We ask that all dogs remain on the lead whilst on the park but between 9pm and 8am well behaved dogs are free to run on the beach without their leads. Please ensure all poops are scooped. We also ask that you do not permit dogs to go on furniture or beds.

### **Can I have groceries delivered to my holiday home?**

Yes of course, Tesco, Asda and Morrisons all deliver to Sandgreen, but you will need to book delivery well in advance due to our rural location (we can take in on day of arrival from 1.00pm).

### **Is there WiFi available?**

Yes, WiFi is included free of charge and is provided by LPIS. Please note, we are situated in a rural location and the Wi-Fi signal may not be the same speed or strength as you would expect at home, and can be intermittent.

**Can I smoke in my holiday home?**

No, there is no smoking in any of our holiday homes, please smoke outside and dispose of your 'butts' responsibly.

**Can I park my car next to my holiday home?**

Yes, there is ample parking right next to your holiday home.

**Is Sandgreen wheelchair friendly?**

No unfortunately, due to the natural and rough terrain and the gradient of the land we do not recommend the use of wheelchairs at Sandgreen.

**Am I allowed a fire?**

No, sorry, no fires on the park or the beach please.

**Where is the nearest shop?**

Gatehouse of Fleet has a Spar shop and a Premier store it also has a Boots Pharmacy and doctor's surgery. Gatehouse is 3.5 miles away from Sandgreen.

**Where is the nearest pub/restaurant?**

Gatehouse of Fleet has a very good selection of pubs and restaurants. The other larger towns of Kirkcudbright, Newton Stewart and Castle Douglas are all within a 20 minute drive from the Park.

**Can I bring my boat/kayak/canoe with me?**

Yes of course, boat launching is free for holiday hire customers, but we do need to see evidence that your craft is insured. Kayaks, canoes and paddleboards do not need to be insured.