

# Sandgreen Caravan Park Spring 2024 Newsletter



Finally, Spring has now sprung at Sandgreen and it is lovely to see all the daffodils and bluebells popping up around the park, and the little lambs jumping around in the fields. We hope you have all enjoyed your first visits back to Sandgreen this season, and all had a lovely Easter! Well done to all who joined in with our Easter Egg Hunt! A really great turn out again this year and we hope all the children had lots of fun finding all the eggs.

We just wanted to get in touch with a quick update on the goings on at Sandgreen, and with a few reminders for the next few months.

## Employee Recognition

Some of you will have seen on our social media that we have introduced a new Employee Recognition Scheme for this season. Each month, one of our team will be awarded as Employee of the Month, and receive an appreciation gift as a thank you.



If any of our team have gone out of their way to help you, helped make your experience and time at Sandgreen even more special, or have just taken time out of their busy day to make sure you are happy; reward our hard-working team for their excellent service by voting for your employee of month by emailing your nomination and reason for your nomination to Jan at [jan@sandgreencaravanpark.co.uk](mailto:jan@sandgreencaravanpark.co.uk) before the 27<sup>th</sup> of each month.

## Tuck Shop

Just a little reminder that our Tuck Shop is back up and running and fully stocked with drinks, sweets, crisps, and ice cream! Go on, treat yourself!



## Boat Registration

A gentle reminder that all boats must be registered with us before you bring them on to Sandgreen. As ever, we require a completed Boat Registration Form, copy of your current boat insurance and payment of the registration fee before a copy of the new beach gate key and sticker can be given out. You should also ensure your pitch number is on your boat – stickers are available at Reception.

There should be no boats on Sandgreen that are unregistered so please ensure you do this as soon as possible.

If you are bringing a kayak, canoe, or small craft up to and including 10ft onto the park, there is no registration fee payable, however, we do still ask that you complete a registration form and collect a craft sticker and pitch number sticker for safety reasons.

Please remember to keep to the correct lanes on the beach with your boats. The lanes are in place for safety and noted in the paperwork given with the boat rules as well as being displayed on the beach noticeboards. As a reminder, there are three separate, clearly identified lanes in the water at Sandgreen. The lane closest to the Park entrance is for power boats, the middle lane is for sail boats/kayaks/canoes/paddleboards, and the furthest away lane is for swimming.

### **Friends & Family Hire Fleet Discount**

As many of you are already aware, if your friends or family book a holiday in our hire fleet, they receive a discount if they quote your name and pitch number. The discount has previously been 5%, however, we are delighted to let you all know that this has now been increased to a 7% discount!



If you are looking to host a family gathering, catch up with old friends, or have a get together for a Birthday or Anniversary, booking your friends and family into our hire fleet for a stay means you can enjoy the best of both worlds – and not have your own holiday home overrun with guests!

### **New Hire Fleet Additions**

Due to overwhelming demand, this year, we are delighted to have extended our Hire Fleet further and have added an additional two 3-bedroom Luxury Caravans to our offering. These stunning holiday homes are strategically positioned at the pinnacle of the Park, providing breathtaking views across the picturesque Boreland of Girthon farmland – offering both comfort and spectacular scenery.

### **New Additions to our Sales Stock**

Over the last few weeks, we have (very excitedly) received some stunning new caravans into our sales stock – just in time for the sunshine!

#### **BRAND NEW**

2024 Swift Ardennes Coastal – 35ft x 12ft, 3 Bedroom - £48,475

2024 Willerby Brookwood – 38ft x 12ft, 2 Bedroom - £59,720

We also have a pre-owned unit new to the market for sale:

#### **PRE-OWNED**

2016 ABI Trieste – 36ft x 12ft, 2 Bedroom - £20,950 (Sited and Sold on Pitch 31 (Owner to Owner Sale))

All of our holiday homes for sale are listed on our website and include full descriptions, photographs, and details.

If you are thinking of upgrading your holiday home, now is the time to do it! Just get in touch with our office and we will help you every step of the way.

We are delighted to see sales picking up again after what has been a very long winter; it's amazing what a bit of sunshine can do!

## **Park WiFi**

As we mentioned in our previous newsletter, the Wi-Fi that was initially supplied to Sandgreen from Leisure Park Internet Solutions has been very hit and miss over the past couple of years. Despite our, and LPIS's best efforts to improve the WiFi service to Sandgreen, LPIS are unable to offer us any additional support or ideas in which to sensibly achieve this.



We have looked into alternative options for WiFi to your holiday homes and have listed a few ideas for you all to consider if you are planning on moving away from LPIS, or, have not yet set up any arrangements for WiFi in your holiday home and are wondering what the best routes for this are.

From our own experience, we have completely removed LPIS's service from our rental fleet and have got a Vodafone 5G WiFi Hotspot Router in each of the units. These have worked a treat, and we have had great reports from our hire guests on the service and signal from these routers. They are portable, so you would be able to take them home with you and use your data allowance in multiple locations. They are between £15 and £25 per month, depending on contract length and your monthly data limit.

From speaking with customers on the park to gauge the other alternatives customers are using, and which networks are proving to be the best, we found through our research that Vodafone was the best signal for our area, and one of the only networks which provide 5G cover for our postcode.

Others have recommended O2 WiFi dongles – which looks to be the second strongest network at Sandgreen.

There are a few customers who use EE and 3 WiFi dongles, however, the coverage at Sandgreen for EE and 3 seems to be rather patchy.

There are various options for this from different service providers and all seem to range in price from £10 - £25 per month.

If you wish to carry on your subscription with LPIS, you are welcome to do this for the time being.

If you are thinking of changing to an alternative dongle WiFi service, we would suggest you do your research into the data packs and network that would work best for your individual needs.

## **Dogs on Leads**

We all love our pets here at Sandgreen and we have the Park Rules regarding dogs in place to protect everyone, including your own pets.

Please remember our Park Rules regarding dogs on Sandgreen:

Whilst on the Park, dogs must be on leads at all times.

Whilst on the Beach, dogs must be on leads between the hours of 8am and 9pm. During the hours of 9pm and 8am, well behaved, controlled dogs can be left off the lead on the beach to have a good run around.

## **Jan's Charity Skydive**

As many of you will already know, our Jan is doing (a very brave) charity skydive on 27<sup>th</sup> July to raise money for MacMillan Cancer Support. Through the extremely kind donations already received, Jan has raised a total of £860 so far.

The target fund raise is £1,000 – so Jan still has time before “her jump” to reach her goal!

If you would like to donate or find out more about Jan's Charity Skydive, you can do this through the JustGiving page below:

[https://www.justgiving.com/fundraising/JansCharitySkydive?utm\\_medium=proxy\\_fundraising&utm\\_content=JansCharitySkydive&utm\\_source=copyLink&utm\\_campaign=pfp-share](https://www.justgiving.com/fundraising/JansCharitySkydive?utm_medium=proxy_fundraising&utm_content=JansCharitySkydive&utm_source=copyLink&utm_campaign=pfp-share)

If you prefer to donate in person, there is a donation form in Reception.

A massive thank you to all who have already donated – it is very much appreciated by Jan and MacMillan Cancer Support.

## **Sandgreen Gift Vouchers**

We have now started a Gift Voucher option where you can buy a voucher for a monetary amount, starting from £25, to be used against a holiday booking, an invoice, a gas bottle – anything at all! So, if you are struggling for a gift idea this season, why not give the gift of Sandgreen and buy your loved one a break in our hire fleet to join you in experiencing Sandgreen, or, buy your family member or friend already on the park a voucher to help towards their pitch fees or holiday home running costs?

To find out more or to order a gift voucher, please get in touch with our Reception.

## **Children's Playpark**

Unfortunately we have not started the season off on a very good foot with our little Play Park. From receiving several complaints, to having concerned customers calling up to report dangerous behaviour, to the very disappointing behaviour of having several glass Appletizer bottles smashed all over our play equipment, ground, and inside the Wendy house, resulting in us having no other option but to temporarily close the play park to allow our already very busy team additional time to clear this up.

Our play park is there for children, under the age of 12 years old, to enjoy between the hours of 9am and 9pm, while being supervised by an adult. To be clear, an adult is a person over the age of 18.

As we are coming up to the bank holidays in May, we ask that all customers whose children will be using the play park stick to the park rules in place. That means using the park between the appropriate times and supervising your children.

Please remember, the park rules regarding the play park are in place to protect your children, for Health and Safety reasons, and to allow everyone to enjoy Sandgreen as they should be able to – children and adults alike.

It is not our staff's responsibility to look after other's children while playing at the park.

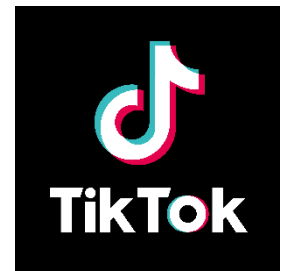


### **Sandgreen TikTok Page**

You can find us on TikTok now! @SandgreenCaravanPark

There are a mix of videos on our TikTok page – lots to keep you amused!! 😊

Give us a follow and check out our latest videos.



### **Customer Feedback Survey**

We have recently emailed you all a link to a short survey which helps us gain insight into our current sales process at Sandgreen.

If you have not yet done so, we would be very grateful if you could spare a few minutes and complete our online survey at the link below:

<https://forms.gle/fW1FCPrCeHG1fwFV9>

Thank you to all who have already completed the survey and submitted your feedback. Your comments are valuable and help us tailor our business to our customers needs where possible.

### **Henderson Butchers - Sandgreen Delivery**

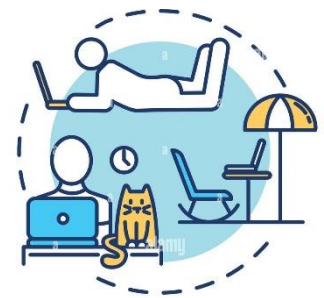
Now that we are coming into BBQ season, don't forget that Hendersons Butchers in Castle Douglas now deliver to Sandgreen. They do amazing breakfast and BBQ packs, as well as a wide range of individual products. Deliveries to Sandgreen are every Wednesday afternoon around 3:30pm and you can collect from their van which will be in our car park.

To place an order, contact Hendersons direct on 01556 502654 - cut off time for orders to be in is Tuesday morning. Let us know if you would like a copy of their product list.

### **Sandgreen's Quiet Space**

We are delighted to now offer a brand new service to you all. Ever been enjoying your holiday or time away at Sandgreen and get an urgent email from work? Wish you could come up to Sandgreen for the week but the kids have got revision to do? Got something you need to print or scan and email off to someone as soon as possible?

Don't let this ruin your special time at Sandgreen – book a timed slot to use our dedicated office space!



### **Quiet Workplace**

In our meeting room in Reception, we have set up an office space for all to use. Our office space provides a quiet space for you to concentrate or have confidential work phone calls or zoom meetings, free WiFi, free printing supplies and printer, and a stationary set free to use!

Our office space is available now, so, if you need a quiet space for any reason while you are at Sandgreen, give our office a call and book out our office room.

**D-Day 80<sup>th</sup> Anniversary Beach Gathering**  
**Saturday 8<sup>th</sup> June from 6pm**

To mark the 80<sup>th</sup> Anniversary of the D-Day Landings, we would like to invite you all to join us on the beach on Saturday 8<sup>th</sup> June, from 6pm.

We will be providing burgers and soft drinks, and you are welcome to Bring Your Own Booze, beach blankets, deck chairs, etc.



To help us with catering, please email [info@sandgreencaravanpark.co.uk](mailto:info@sandgreencaravanpark.co.uk) to register your interest, confirm you will be attending, along with the number of attendees in your group. Please do confirm if you are coming along as soon as possible, but **before Monday 27<sup>th</sup> May 2024.**

We really hope to see you all there!

From all the team, we hope you all have a fabulous Sandgreen Spring; here's hoping for some well needed sunshine!

*The Team at Sandgreen*



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