
AUTUMN NEWSLETTER – SEPTEMBER 2018

As we find ourselves coming to the end of another very busy year we wanted to get in touch to keep you updated with all things Sandgreen!

We would also like to take this opportunity to welcome all our new customers to Sandgreen and hope that you are enjoying your first season with us. For our customers who are sadly leaving us this year, we wish you all the very best for the future and hope that you come back and visit. Our hire fleet is always available to you and further information on tariffs, etc., can be found on our website; www.sandgreencaravanpark.co.uk.

EXTENDED SEASON 1ST NOVEMBER 2018 TO 5TH JANUARY 2019

We would like to invite you to extend your season at Sandgreen. This would allow you to use your caravan from 1st November 2018 through until 5th January 2019. If you would like to extend your season, please let us know and we can make the necessary arrangements. The cost to do this is £397.30 (inc VAT) and we do need to know if you would like to take up this offer before 15th October.



WINTER OPENING HOURS



Our office remains open throughout the winter, 7 days a week 9am to 5pm, however we do close completely on the following dates:

Christmas Day, Boxing Day
1st January, 2nd January

We would like to remind all customers that unless you have an extended season, as per your license agreement, you are not permitted to use or visit your caravan between 1st November 2018 and 28th February 2019. Lodge and Twin Unit owners can use their holiday home however, during the month of February the park is closed completely to all owners. This is a very busy time for us and we respectfully request that you adhere to this policy. Rest assured that if something happens to your caravan during the winter months we will contact you.

SALES STOCK

We have got a great range of fantastic pre-owned stock due to be delivered to us within the next few weeks:

2016 ABI Oakley 32x12/2 bed - £21,430
2016 Willerby Rio Premier 35x12/3 bed - £26,149
2016 Willerby Rio Premier 32x12/2 bed - £25,220
2016 Willerby Country style 35x12/2 bed - £26,700

Elsbeth has also visited the annual trade show in Hull recently and picked out some beautiful new stock for next year. We will keep you updated via our website and our Facebook page advising prices and when these new units arrive at Sandgreen.



UPCOMING INVOICES

We will be reading your electricity meters again at the end of October so please look out for these invoices coming out in November. Our Pitch Fee invoices will be sent out, as usual, at the beginning of December with payment due by 31st December.

STAFF INTRODUCTION

Peter Thompson is our new Maintenance Manager and started working at Sandgreen in the middle of July. Be sure to ask for Peter at the office if you have any issues or queries relating to maintenance of your caravan or the park.

Joyce Richardson has also joined our team as relief receptionist.

PARK WiFi

Sadly, the service with Fresh WiFi was just not good enough for our customers. They did promise lots but then did not deliver and therefore we have taken the decision to end the agreement with them and have removed all their equipment from the park.

We have been researching new companies to supply the WiFi at Sandgreen and have teamed up with a recommended company called LPIS. This company are industry specialist and have worked on major parks throughout the UK, their reviews are superb.



Experience the fastest internet connection direct to your holiday home

- Guaranteed Wi-fi signal
- Secure private router
- Unlimited devices
- Watch the latest movies on your smart tv
- Play the latest games on your console

All for a one off installation payment + data subscription

Call Now To Book Your Installation

Tel. 01423 295001

LPIS
LEISURE PARK INTERNET SOLUTIONS
sales@lpis-uk.com

The install is taking place from 1st week in October. It will be tried and tested before the start of next season to ensure that we are satisfied with the overall service. We will send out details on how you can subscribe.

SCOTTISH CARAVAN, MOTORHOME & HOLIDAY HOME SHOW

It's getting to that time of the year again preparing for the Glasgow Show where Elspeth and Jan will be exhibiting. The Glasgow Show runs from 7th – 10th February 2019 at the SECC in Glasgow and we would love to see you there.



SOUTH WEST COASTAL 300 ROUTE

We have recently been looking into the above tourist route that is currently being promoted in our region. If you are looking for something to do when you are visiting your holiday home, you really should try it out. It is a stunning route of just over 300 miles, much of your route follows our many miles of awesome coastline while you will also have the opportunity to marvel at our hills, glens, forests and lochs and soak up some of the abundant history of our area. The roads are quiet too!

Follow this link for further info - www.visitsouthwestscotland.com/attractions/southwest-coastal-route/

As the south west coastal 300 is roughly circular, you can start wherever you please. Spend as long as you like exploring the huge diversity of scenery and natural beauty on display along our quiet roads.

DRAIN DOWN & RECONNECTION SERVICE

If you intend to close as normal, please remember that you need to have your van completely closed by Wednesday the 31st October and the last night you can stay on the park is Tuesday the 30th October. We are in the process of organising our winter maintenance and would ask that you let us know as soon as you can if you would like us to complete the drain down and reconnection (next season) to your holiday home.

We **require written confirmation, in every instance**, informing us that you wish us to complete this service and we will invoice you when we receive your request. Please note, **no work will be carried out until payment is received, in full**, for this service. The cost for this service is as follows:

NB – Prices Quoted are inclusive of VAT and include drain down and reconnection	
Type of Unit	Cost
Standard Caravan	£132.00
Caravan with Central Heating	£180.00
Lodge or Twin Unit	£204.00
Late Notice Charge (Reconnections)	£55.00

For reconnection, we require a **minimum of one weeks’ notice**, prior to your intended return date to your holiday home, this allows us to programme your reconnection into the works schedule. If we do not receive one full weeks’ notice, we will try to schedule the work in however cannot guarantee this. There will also be an additional charge as listed above for late notice. **Please note that reconnections cannot be completed, out with normal hours, as the work requires a minimum of two maintenance men.**

Please complete the tear off slip below and return either by email to info@sandgreencaravanpark.co.uk or alternatively this can be posted.

I, _____, of pitch _____ confirm that I would like Sandgreen to complete the drain down and reconnection service at my holiday home and I understand that the cost will be £ _____ which requires payment in advance.

Name	Pitch Number	Combi Boiler or Water Heater?	Date Closing Caravan	Date Returning to Caravan (If known)	Signed Date

Signed _____

Date _____