

---

## Sandgreen Caravan Park – May Newsletter

---

# WELCOME

What a strange start to the year it has been, however, we are delighted to now be able to welcome all our customers back and it is lovely to see you all at Sandgreen again. We sincerely hope, with the COVID vaccines and cases dropping, that we can all enjoy the rest of the season at Sandgreen without any further interruptions.

We wanted to get in touch to keep you updated with all things Sandgreen and remind you of a few points now that you have all returned to the park.

### **Welcome**

Firstly, we would like to send a very warm welcome to all our new customers at Sandgreen. Some of whom, with the COVID lockdowns and travel restrictions, have had an exceptionally long wait to finally move into their lovely holiday homes. Thank you for your patience during this time and we really do hope you enjoy many years of happy holidays at Sandgreen.

### **Play Park**

Many of you will have already spotted our new play area. It is now open for all children under the age of 12, please do look after your children when using this facility and have respect for the neighbouring properties.



### Gas Bottles

We have been advised by our gas bottle supplier that there is a national shortage of gas cylinders. We have checked this out with other suppliers to verify and indeed, there does appear to be a problem.

To try get ahead of any potential shortages we are carrying extra stock and, with immediate effect, we are limiting gas bottle purchases to one at a time. We cannot deliver a full gas cylinder unless there is an empty cylinder to collect at the same time and we are limiting the number of bottles at each holiday home to a maximum of two.



Please don't shoot the messengers, we are all trying to do our very best during these difficult times.

### COVID Government Guidelines Update

From Monday 17<sup>th</sup> April, the COVID rules in Scotland will be changing to the following:

- Mainland Scotland will be moving into Level 2
- You can meet socially in groups of up to:
  - 6 people from 3 households in your home or theirs – and can stay overnight.
  - 6 people from 3 households in an indoor public place like a café, pub, or restaurant
  - 8 people from 8 households outdoors
  - under 12s do not count towards the total number of people or households meeting outside but do count towards household numbers indoors
- Cinemas can reopen.
- Alcohol will be able to be served in pubs, cafes and restaurants until 10:30pm

Further information on Covid updates can be found on the Scottish Government Website by following this link - <https://www.gov.scot/coronavirus-covid-19/>

### Rabbits

We do extensive rabbit control throughout the year; however, rabbits have been, and always will be a part of Sandgreen. We do try our best to keep on top of the rabbit holes around the park, but this is, as I am sure you can imagine, a never-ending battle. If you have rabbit holes at your pitch that are causing an immediate danger, please contact reception and we will try to come and fill these as soon as we can. Please, if you are filling rabbit holes yourself, do not fill them with gravel or tar plainings as the rabbits do just dig these back out and scatter them around the grass making it extremely dangerous for our staff, you, and your holiday home when we come to cut the grass.



### Car Parking at Pitches

Please remember, as your license states, you can either have two cars or one car and one boat parked at your pitch at any time. If you have more than one boat, please move one of them to our boat yard. If you have more than two cars visiting your pitch, please park any extra cars in the car park at reception.

### **Boat Registration**

Please remember to register your boat before bringing it onto Sandgreen. If you would like a copy of our Boat Registration Form, please get in touch and we can email this over to you. All boats and kayaks, regardless of size, require having a sticker displayed identifying them. If you ever find yourselves in trouble in the water, this is how the coastguard can identify you. Please be extra careful when driving around the park with your boat. Remember, vehicles can be used to tow boats to the beach but must be driven back to the pitch and not left on the beach. For safety and security, we also ask that you take your kayaks back to your pitch after use and not leave them on the beach.



### **Tree Clearing**

We have been busy over the closed period clearing the dead trees and shrubs around the park. Please note, it is strictly prohibited for customer to cut the trees and bushes at Sandgreen and, if found to be doing this, you will be asked to leave the park. If you have an issue with any trees or bushes at Sandgreen, please bring this to the attention of reception and we can certainly have a look at this for you. We do, and always will, try to keep Sandgreen as natural as possible so it would be for exceptional reasons only that we would agree to lop or remove any trees or bushes.

### **Electricity Invoices**

Usually around this time we would be sending out electricity invoices, however, as you have not been at your holiday home very much over these last few months, we have decided to delay this until the next meter read which will be due in August.

### **Park Rules**

As previously requested, please re read the park rules and ensure any visitors who come to Sandgreen are made aware of them. The rules are in place to protect everybody's overall enjoyment of the park. It is unpleasant for both the team and the customers when we must remind customers who disregard them that they are in breach of their License.

### **Staffing**

We are thrilled to have managed to retain all our team throughout the lockdown period. Sadly, Caitlin, who has been with us for a couple of years has decided to move to another job nearer to her home, she has been a real asset to the team and will be greatly missed. We are currently recruiting for a replacement for Caitlin and a housekeeper.

**Finally, all that is left to say is, welcome back!! It is so lovely to see you all again and please remember; we are always here to help. Please do get in touch if we can assist you with anything.**

Kind Regards

*The Sandgreen Team*